

## Komatsu Forklift

Komatsu Forklift Training Cambridge - Komatsu Forklift U.S.A. Inc., a member of the Komatsu Ltd. family, has an encouraging reputation for building durable and dependable forklifts. They are renowned worldwide as a corporation who has a proud heritage and who maintains a benchmark of distinction in equipment production and design.

Komatsu Forklift U.S.A., Inc., a division of Komatsu Forklift Co., Ltd., International Division and Komatsu Utility Co., Ltd remains devoted to their pledge of helping to build a better tomorrow. The company heritage dates back to 1921, when Komatsu, Ltd started out in Japan as a maker of mining and construction equipment. Very soon the company grew into an industry leader and was accountable for constructing Japan's first contemporary bull dozer and farm tractor.

Komatsu has grown into a international giant over the previous couple of decades due to their competence and strength in the field of logistics, mining, excavating and construction. Using innovative models and technological superiority, they continue to be at the forefront of these industries.

Since 1945, Komatsu Forklift Co. Ltd has matured tremendously. Using modern design approaches and superior production capabilities, Komatsu has distinguished itself through the construction of reliable and durable lift trucks that buyers from around the globe have come to rely on. In 1976, Komatsu Forklift U.S.A., Inc was established to satisfy the mounting demand for its products in the North American marketplace. To better costs and efficiencies, a state-of-the-art plant was built in Covington, Georgia in 1990, to merge all U.S. Komatsu Forklift product support and production operations.

Remaining one of the primary suppliers and manufacturers of durable and modern lift trucks today, Komatsu Forklift U.S.A., Inc continues to meet their customers' wishes globally. Central and Latin America, Mexico, the Caribbean and South America are home to many of Komatsu's happy clients along with their North American consumers.

Following years of delivering customer service and maintaining bonds, Komatsu Forklift understands that meeting the customers' wishes is vital. All new product development at Komatsu begins first with the customer. By welcoming contributions and feedback, they are able to establish customer needs and expectations then develop revolutionary designs and then build to exceed Komatsu Engineering Principles. Assuring consumers that quality is planned from the beginning and maintained throughout the production, service and product sales processes, allows Komatsu to end up with a superior product from start to finish.

The engineers at Komatsu are experts who concentrate on designing heavy-duty technologies, lift trucks and construction equipment. Their design expertise assures that each piece of equipment will last in even the toughest functions and environments. Adherence to strict engineering standards permits Komatsu Forklift to meet ISO 9001 standards. Computer aided design and stringent internal quality standards all add to superior forklift products. Komatsu Engineering Standards translate the contemporary and innovative expertise used in advanced mining and construction equipment into world class equipment.

The state-of-the-art plant in Covington, Georgia has all the essential requirements for full scale production. This facility can take raw steel and manipulate it by preparing, welding, and fashioning it. When assembled and painted the forklifts are ready to leave the facility and enter the market. Maintaining quality control through the length of the production process, assures clients that the quality is built into Komatsu's products from the very beginning.

Komatsu feels that a product is only as valuable as the individuals who support it and sell it, their sellers make all the difference. Komatsu Forklift features an exceptional network of company dealers and independent sellers who are working hard to surpass expectations. Specialized in all elements from sales, service or operating education, or aftermarket support, their diverse network of experienced and capable professionals are available. Komatsu Forklift Supplier locations across the nation have a Komatsu OEM components on-hand to offer the necessary service required to keep customers' operations running fluently. Computerized, real-time access with next day delivery from their highly automated distribution hub is an alternative option. The internet based K-Link system assists dealers with on-line parts management, service and acquisition for all major forklift brands.

At Komatsu Forklift U.S.A., Inc. they know how to serve Nationwide Accounts. Many world-class firms depend on Komatsu forklifts in their everyday operations. National account clients profit from a unique partnership with Komatsu that enables them to customize cost-efficient programs so as to boost the customer's productivity and profits. Komatsu nationwide account consumers have access to on-line components and service support system and a inclusive fleet administration program, offering the ability for Komatsu to be their total solution for any lift truck concerns.

The dependable and efficient personnel at Komatsu Forklift U.S.A., Inc., are focused on offering their customers an exceptional experience no matter if it is through product sales, education, maintenance, or aftermarket support. They want to make sure the level of customer service provided will help their clients meet or exceed their objectives and develop a flourishing business/client relationship in the process. Komatsu strives to be familiar with each of their customers' distinctive ways of doing business and enjoys working together to develop a plan to best insure their ongoing success.

Komatsu invites you to get in touch with your local Komatsu lift truck dealer today in order to discover more about the selection of services and applications they have available. Customer satisfaction and support are two of the businesses top priorities and it is easy to see why thousands of consumers world-wide rely on the Komatsu family of products everyday.